

# MEDIADISK 2006

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Error help sheet - Customer UAR not present

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May 2007

CISION 

The following error relates to the setup of your account and will only occur when you use Cision distribution services. When you attempt to send a distribution, an error message will be displayed (Figure 1).

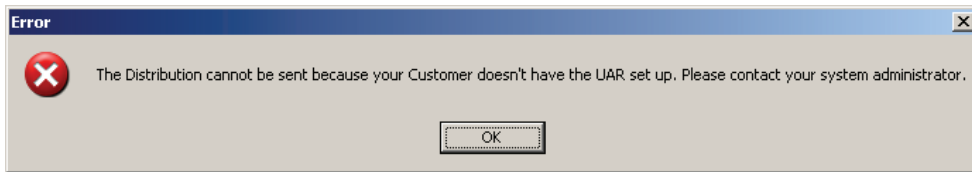


Figure 1

To resolve this problem, please notify the Helpdesk on 0870 7360002 and we will arrange to amend the configuration. Once the changes have been made, you may need to logout of Mediadisk 2006 and restart the program for the change to take effect.